

# VOLUNTEER AT LINCOLN CASTLE

## Volunteer Benefits

### Shop and Café Discounts

By showing your Lincoln Castle volunteer name badge to the serving staff in the café you will be given a 25% discount on all food and drink purchased.

By showing your Lincoln Castle volunteer name badge to the staff in the shop you will be given a 10% discount on all items purchased.

### Calendar of Events

All Lincoln Castle volunteers are provided with the annual calendar of events which they are invited to attend.

- There are two volunteer forums a year, at the start of the season (March) and at the end of the season (September). These offer volunteers the opportunity to feedback their experiences of working with visitors on the site to the castle management team
- There are two volunteer social events a year, a summer evening out of hour's exclusive walk around the walls and a Christmas party.
- There is one volunteer away day in the summer, where volunteers get the opportunity to visit another visitor attraction in the area and experience their visitor offer.
- There are a number of formal and informal training sessions during the year picking up aspects of the history of the site. In the past subjects of talks have included the Magna Carta, the Crown Court, the archaeology displays in the female prison as well as exclusive guided tours of the site for volunteers.

### 50 Hours Cards

After a volunteer has done 50 hours of volunteering at Lincoln Castle within any financial year (1<sup>st</sup> April to 31<sup>st</sup> March) they receive a 50 Hours Card. This card entitles them to free access to all the attractions at Lincoln Castle, including our events, for a year. Please note the card does not permit access to out of hours third part events such as concerts, plays and cinema screenings.

### Additional Volunteering Opportunities

Throughout the year volunteers are invited to sign up to volunteer at our evening events such as the open air concerts, theatre and cinema screenings, or events such as an Audience with Father Christmas or the Victorian Nights of Fear. As well as carrying out a visitor experience role at these events the volunteers get to experience the event they are volunteering at.

### **Developmental Opportunities**

Completing a visitor experience and counter terrorism training package as part of the volunteer induction will stand out to potential future employers on the volunteers CV. Lincoln Castle also offers volunteers the opportunity to gain retail experience and catering experience should they choose to put themselves forward for it which will also appeal to potential future employers.

Twice a year (March and September) volunteers are invited to train to become Magna Carta Explainer Volunteers, which involves 6 hours of detailed training on the Magna Carta.

### **Complimentary Hot and Cold Drinks**

When on shift at the Castle volunteers are able to help themselves to complimentary hot and cold drinks during their breaks. These are located in the main staff kitchen on the top floor of the Front Range of the Prison.

### **Volunteer Room**

Lincoln Castle Volunteers have access to a dedicated volunteer room which can be used as a place to have a quiet break during their shift. Volunteers can also choose to use the main staff room and share their break with members of the Staffing team.

Lincoln Castle Volunteers are an integral part of our world class heritage attraction, and enjoy volunteering at a busy site with many international visitors, as part of a great team.